



COMPLAINTS / REPORT ABUSE

Employees/ Visitors/ Residents:

Do you have a complaint, or do you need to report abuse?

Report any suspected cases of abuse, neglect, exploitation, and injuries of unknown origin. Complaints are investigated under applicable federal and/or state regulations.

Please report the information that you have to:

New Mexico Department of Health

Division of Health Improvement

Intake Hotline: **1-800-752-8649**

Reporting Fax: **1-888-576-0012**

Reports can also be submitted online at:

www.nmhealth.org/about/dhi/ane/

In addition to these sources, you may report your information to:

New Mexico Long-Term Care Ombudsman

Phone: **866-451-2901**