

Complaints

Employees / Visitors / Residents:

Do you have a complaint, or do you need to report abuse?

Report any suspected cases of abuse, neglect, exploitation, and injuries of unknown origin.

Complaints are investigated under applicable federal and/or state regulations. *Please report the information that you have to:*

New Mexico Department of Health

Division of Health Improvement

Intake Hotline: [1-800-752-8649](tel:1-800-752-8649)

Reporting Fax: [1-888-576-0012](tel:1-888-576-0012)

Reports can also be submitted online at:

www.nmhealth.org/about/dhi/ane/

In addition to these sources, you may report your information to:

New Mexico Long-Term Care Ombudsman: [866-451-2901](tel:866-451-2901)